

**EXPEDITED PROCEDURE**  
**Examining Group Number 3623**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant:	Jerald A. Hammann	Examiner:	Beth V. Boswell
Serial No.:	09/840,332	Group Art Unit:	3623
Filed:	April 23, 2001	Docket No.:	H238.101.101
Title:	SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY		

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**AMENDMENT AND RESPONSE UNDER 37 C.F.R. 1.116**

**Mail Stop AF**

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is in reply to the Final Office Action mailed March 10, 2009. Please amend the above-identified patent application as follows: